

1. Terms and Conditions: Introduction

These Terms and Conditions govern the relationship between Smart Infra Consultants (referred to as "we", "us", or "our") and the clients (referred to as "you" or "your") engaging our services for architectural design and liaisoning. By availing of our services, you agree to be bound by these Terms and Conditions.

2. Services Provided

We specialize in providing architectural design services and liaisoning with governmental agencies on behalf of our clients. Our services include but are not limited to conceptual design, detailed planning, obtaining necessary approvals and permits, and facilitating communication with relevant authorities.

3. Client Responsibilities

You agree to provide accurate and complete information necessary for us to carry out our services effectively. Any delays or discrepancies arising from inaccurate or incomplete information provided by you may affect the timeline and outcome of our services.

4. No Refund Policy for MOD NOC

MOD NOC (Ministry of Defence No Objection Certificate) is subject to various governmental regulations and security concerns that are updated from time to time by central governmental agencies. Due to the nature of these regulations and concerns, we operate under a strict no refund policy for MOD NOC services. Once the process for obtaining MOD NOC has commenced, no refunds will be issued irrespective of the outcome.

5. Payment Terms

Payment for our services is due as per the agreed-upon terms outlined in the service agreement. Failure to make payments on time may result in delays or suspension of services until payment is received.

6. Confidentiality

We respect the confidentiality of our clients' information and adhere to strict confidentiality standards. Any sensitive information provided by you will be handled with the utmost confidentiality and will only be shared with relevant parties on a need-to-know basis.

7. Limitation of Liability

While we strive to provide high-quality services, we shall not be liable for any direct, indirect, incidental, or consequential damages arising out of or in connection with the use of our services.

8. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Pune Jurisdiction only and any disputes arising out of or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Pune City Only.

9. Amendments

We reserve the right to amend these Terms and Conditions at any time without prior notice. Any changes will be effective immediately upon posting on our website or notifying you directly.

By engaging our services, you acknowledge that you have read, understood, and agree to abide by these Terms and Conditions. If you have any questions or concerns regarding these Terms and Conditions, please contact us for clarification before proceeding.

10. Undertaking

By assigning smart infra consultants you hereby agree that you have understood and undertaken the complete process evaluation and are aware of possible risks involved into the complete process.